

ARNOLDS

H O T E L

Over the last few months, our COVID-19 response team have been working tirelessly behind the scenes to prepare our premises and our team to welcome you back.

The safety and wellbeing of our staff and customers are paramount; therefore, we have implemented guidelines from the WHO, the HSE, the HAS and Failte Ireland. All our team have received rigorous training and at all times there will be a Covid representative on the premises should you have any queries or concerns. Further, we have a Covid-19 Operating Team who will monitor and amend the policies as required to ensure that we always have your safety and that of our team in mind.

- Prior to your arrival a member of our reception team will be in touch to advise you of our new arrival, departure and dining policies and to answer any questions you may have.
- We have increased the frequency of cleaning and disinfection of all areas with special attention given to high use touch points in line with recommendations from government.
- Hand sanitising stations have been set up in all entry and exit points of the hotel.
- Some of our team may wear PPE if deemed necessary for some tasks and in accordance with the hotel's policy.
- In addition to the advised hand washing routine, our team will be using hand sanitisation gels rated above 60% alcohol.
- All linens and towels have been laundered to the highest standard in accordance with HSE guidelines.
- All areas of your accommodation have been deep cleaned and sanitised by our trained team with enhanced cleaning of high use touch points.
- Some items such as reading materials and soft furnishing have been removed for health and safety reasons but don't worry, we are here to help in whatever way we can.
- Lobby and Restaurant areas will be rearranged to adhere to social distancing measures and our team are implementing new reservation procedures in line with the recommended guidelines.
- Breakfast will be an A La Carte menu served at the table and it will require pre-booking. Or why not treat yourself to breakfast in bed? You deserve it!

How can you help:

If you experience flu like symptoms, have a temperature, cough or shortness of breath we ask that you remain at home. If you are travelling with children, we ask that they are supervised at all times and remain seated whilst in the dining and communal areas.

There is a one-way system operating for all customers throughout the premises – Enter through the main hotel lobby and exit through the bar door onto the main street.

We are looking forward to welcoming you for the rest of the Summer 2020 Season & should you have any question please do not hesitate to get in touch with a member of our team.

Aisling Arnold
General Manager