



Information for Hotel Guests

Cleaning & Disinfection

Your guest room has been cleaned & disinfected thoroughly according to Government Public Health Guidelines. All public and restaurant areas are frequently cleaned & disinfected throughout the day



Hand & Respiratory Hygiene

Please practice proper hand & respiratory hygiene at all times. This means sneezing & coughing into your elbow or a clean tissue which is immediately disposed of, followed by proper hand washing. You will find a number of hand sanitising stations around the hotel

Watch for symptoms

Aside from fever, Covid-19 symptoms include cough, difficulty breathing, and fatigue. If you are feeling unwell or experiencing any of these symptoms, please stay in your room & notify a member of staff



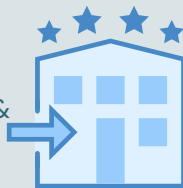
Lost & Found

Due to cross contamination risk, our lost & found department can only operate to a very limited extent. Please endeavour to check your room thoroughly for all personal belongings before departure

Check In & Check out

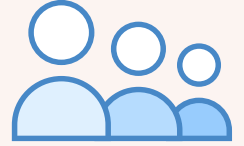
Check in time is from **4pm**. On arrival, please take some time to note the designated "entry" & "exit" doors. On check in, we ask that only one member of your party approaches the check in desk. Your key will be thoroughly disinfected before you are directed to your room.

Check out time is up to **11am**. On check out, please drop your key in the designated basket & where possible, please settle your bill with cashless payments. To ease congestion, we encourage you to settle your bill the night before departure.



Social Distancing

We ask that you adhere to strict social distancing when interacting with staff & moving about the hotel. You will find signage located around the hotel to assist you. Please also take note of our designated entry & exit points and one way system throughout our hotel restaurant



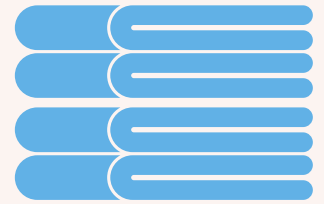
Newspapers, Brochures & Hotel Information

All reusable print media such as newspapers, tourist brochures and hotel information booklets have been removed from your room to avoid cross contamination. A digital copy of our hotel information booklet is available on request. We encourage you to access news & tourist information on your own devices via our free WIFI Network. Log onto "Farmers K Guest" with password "kitchen35". Physical tourist information brochure packs are also available from hotel reception



Housekeeping Service

We will be carrying out daily housekeeping as normal. However, if you wish not to avail of daily housekeeping during your stay, please just let us know at reception. You can contact us at the front desk or by dialling "9" on your bedroom telephone



Dining During your Stay

Breakfast is served daily 7am – 11am
Lunch is Available 12pm – 3pm
Evening A la Carte Bar Menu served 3pm – 9pm

The Kitchen Outside Gourmet Food Truck
Mon – Thurs | 9:30am – 4:30pm
Fri – Sun | 10:30pm – 6pm

Prebooking for meals is encouraged to ensure that you can secure your preferred time slot.



Face Coverings

In accordance with Government Public Health Guidelines, it is a mandatory requirement for all guests over the age of 13 years to wear a face covering (mask or visor) while moving around the hotel. You may remove the covering once you are seated in the restaurant, but it must be worn any time you leave your table.

If you require any further assistance during your stay, please dial "9" to contact reception